

Event Program - 9th May 2024

Day 1: AI/ML Innovation in Retail Insurance Products Morning

8:00am – 8:30am	<p>Opening Remarks</p> <p>by Tom Gichuhi, Executive Director, Association of Kenya Insurers (AKI)</p>
8:30am – 9:15am	<p>Keynote Address: Leveraging AI/ML for Retail Insurance Product Innovation</p> <p>by Charles Luo, Partner Deloitte</p>
9:15am – 10:00am	<p>Panel Discussion: Operational Excellence through AI/ML Moderated by: Ayisi Makatiani, CVPAI</p> <p>Panelists:</p> <ol style="list-style-type: none"> 1. Catherine Muraga, Microsoft 2. Anna Manyara, Jubilee, 3. Beatrice Hiuhu, Heritage, 4. Saurabh Sharma, Britam
10:00am – 10:20am	<p>Coffee Break & Networking</p>
10:20am – 11:20am	<p>Interactive Workshop: AI/ML Readiness for Retail Insurance Teams Facilitated by: Thomas Thuku, Turnkey Africa</p>
11:20pm – 12:00pm	<p>Live Demo/Case study: Revolutionizing Customer Interactions with GenAI Agents</p> <p>by CVPAI</p>
12:00pm – 12:30pm	<p>AKI Presentation: Innovating Insurance: AI Driven Transformation in Claims Processing & Customer Engagement</p> <p>by Brettah Muthuri, AKI</p>
12:30pm – 14:00pm	<p>Lunch</p>

Thank you for attending!



REVOLUTIONIZING RETAIL INSURANCE WITH AI AND ML INNOVATIONS



Caava
VantagePointAI

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Day 1: AI/ML Innovation in Retail Insurance Products Afternoon

14:00pm - 14:45pm	<p>Masterclass: Data Driven Decision Making in Retail Insurance</p> <p>Presented by: Charlotte Kepadisa, Safaricom.</p>
14:45pm - 15:45pm	<p>Roundtable Panel: Navigating the AI/ML Landscape</p> <p>Moderated by: Ezekiel Macharia, Kenbright</p> <p>Panelists:</p> <ol style="list-style-type: none"> 1. Pieter Prickaerts, CarePay/M-Tiba 2. Catherine Bosire, Wingspan Consultants 3. Justine Kosgei, AAR Insurance 4. David Muiruri, Minet, (TBC)
15:45pm - 16:30pm	<p>Industry Leaders Panel: Infrastructure Foundations for AI/ML in Retail Insurance</p> <p>Moderated by: Moses Kemibaro</p> <p>Panelists:</p> <ol style="list-style-type: none"> 1. Jack Ngare, Google 2. Alfred Mukudu, Amazon AWS 3. Huawei
16:35pm - 17:20pm	<p>Solutions Forum: AI/ML Applications in Revolutionizing Retail Insurance</p> <p>Moderated by: Moses Kemibaro</p> <p>Panelists:</p> <ol style="list-style-type: none"> 1. Charlotte Kepadisa, Safaricom 2. Bente Krogmann, mTek 3. Harrison Muiru, Smart Application 4. Martin Kiarie, SolvIT.co.ke
17:20pm - 17:30pm	Closing Remarks
17:30pm Onwards	Networking Cocktails

Thank you for attending!

Event Program - 10th May 2024

Day 2: Operational Excellence and Strategic Implementation in Retail Insurance

8:00am – 8:45am	<p>Deep Dive Session: Revolutionizing Claims Processing with AI: The CarePay Transformation</p> <p>by Pieter Prickaerts, CarePay/M-Tiba</p>
8:45am – 9:30am	<p>Interactive Session: AI/ML in Retail Insurance Operations:</p> <p>Speaker: Kizito Makatiani, CVP AI & Turnkey Africa</p>
9:15am – 10:00am	<p>Coffee Break and Networking</p>
10:00am – 10:45am	<p>Workshop: Developing an AI/ML Implementation Plan for Retail Insurance</p> <p>Speaker & Presenter: Tom Thuku, Turnkey Africa</p>
10:45am – 12:00pm	<p>AKI AI Innovation Challenge: Transforming Insurance with Data and AI</p> <p>Facilitated by: Elias Omondi</p> <p>Judges:</p> <ol style="list-style-type: none"> 1. Ezekiel Macharia, Kenbright 2. Juan Diego Martin, BFA Global 3. Njeri Wagacha, Cliffe Dekker Hofmeyr 4. Jacklyne Iminza, EAVCA
12:00pm – 12:15pm	<p>Closing Session: From Seminar to Action</p> <p>Speaker: Kizito Makatiani, CVP AI & Turnkey Africa</p>
12:15pm – 12:30pm	<p>Closing Remarks and Certificates Distribution</p> <p>by Representative from AKI</p>
12:30pm – 14:00pm	<p>Lunch</p>

Thank you for attending!